



**epic  
energy**

## Important information if you live or work near an underground pipeline

High pressure gas or hydrocarbon pipelines may be buried in the area where you live or work.

Pipelines are one of the safest forms of transporting fuel such as natural gas and liquid hydrocarbons, but damage to a pipeline causing gas or liquid to escape can be dangerous.

This brochure explains what precautions you need to take if you live or work near an underground pipeline.



# If an emergency contact Epic Energy

## What to do in an Emergency

If you know or suspect a pipeline is leaking or damaged:

- your safety is your first priority
- leave the area immediately
- avoid creating sparks that could ignite the gas (do not use vehicles, mobile phones, cameras, cigarettes, matches or lighters)
- immediately call our emergency free call number, give your name, a description of the leak, its location and the telephone number you are calling from
- call the Police, if you do not know who operates the pipeline

PIPELINES EMERGENCIES  
FREE CALL EPIC ENERGY

**1800 625 665**

# If you plan to work near the pipeline easement

Epic Energy's pipeline easements average 25 metres wide. Warning signs at regular intervals identify the pipeline route. However, these signs do not mark the exact location of the buried pipeline.

**You must contact BEFORE YOU DIG AUSTRALIA by visiting [www.byda.com.au](http://www.byda.com.au) if you plan any of the following activities near one of Epic Energy's pipeline easements:**

- fencing • digging • drilling
- trenching • construction
- drainage work • use of explosives
- land levelling or contouring
- use of vibrating machinery
- transporting heavy loads

An Epic Energy representative will visit your work site as soon as practical to determine the exact location of the pipeline and will supervise the works to completion. Penalties do apply for non approved work within the pipeline easement.

Contact [www.byda.com.au](http://www.byda.com.au) if you are considering any type of construction near the easement. Structures of any kind are not permitted on the easement.





# Do's and dont's near an underground pipeline

Follow these guidelines to ensure your safety near an underground pipeline.

## **X** Don't fence, dig, drill, excavate or bore on the easement without contacting [www.byda.com.au](http://www.byda.com.au)

Epic Energy's pipelines are buried underground at various depths which can change over time due to nature and human activity. Excavation on the easement must be monitored by Epic Energy to avoid rupturing the pipeline or damaging its protective coating. An Epic Energy representative will visit your work site to determine the exact location and depth of the pipeline and will supervise the works to completion.

## **X** Don't allow contractors to work on the easement without contacting [www.byda.com.au](http://www.byda.com.au)

If you have contractors doing work near a pipeline easement, they must call BEFORE YOU DIG AUSTRALIA (ph: 1100, [www.byda.com.au](http://www.byda.com.au)) to avoid damaging the pipeline. If necessary we will liaise directly with your contractors to ensure the right precautions are taken and will supervise works at all times.

## **X** Don't plant large trees or dense shrubbery or impound water on the easement

The warning signs marking the pipeline route or "line of sight" must be visible from sign to sign. Trees or shrubs will obstruct the "line of sight". The roots of large trees and shrubs could damage the pipeline's protective coating. Only low growing shrubs, crops and grasses can be grown on a pipeline easement. Dams are not permitted on the easement.

## **✓** Do contact Epic Energy to report unauthorised activity on or near the pipeline easement

When possible, our field crews will notify you before entering your property to inspect, survey or maintain the pipeline or easement. Contact us on our emergency freecall number if you notice anyone working on or near the pipeline easement who is not contracted by you or who is not an Epic Energy representative.

# How to identify pipeline leaks

Immediately contact Epic Energy if you notice any of the following on the pipeline easement:

- a hissing or roaring sound
- any unusual odour near the pipeline
- dead or discoloured vegetation in an otherwise green location
- fire
- fly swarm

For information about easement access, proposed works and to report soil erosion please use the free BEFORE YOU DIG AUSTRALIA service:

**BEFORE  
YOU DIG  
CONTACT  
[www.byda.com.au](http://www.byda.com.au)**



## Pipelines and the environment

The construction of underground pipelines has a minimal, short-term impact on the environment. After construction, the pipeline easement is restored to its original condition.

In the event of damage to the pipeline which causes a leak, Epic Energy has procedures in place to respond to the problem as soon as possible.

Epic Energy is committed to protecting and preserving the environment in which we operate.

We work hard to prevent and control soil erosion which can affect the area around the easement and cause the pipeline to move or be damaged.

**Immediately contact Epic Energy if you notice soil erosion on or near the pipeline easement.**

Epic Energy is one of Australia's largest gas transmission companies.

We own the Moomba to Adelaide Pipeline System and the South-East (Katnook) Pipeline System in South Australia.

We provide maintenance services on Moomba to Port Bonython Liquids Line.

### **Our Contact Details**

#### **SOUTH AUSTRALIA (HEAD OFFICE)**

Level 6, 70 Franklin Street  
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Adelaide SA 5001

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**For more information,  
visit [www.epicenergy.com.au](http://www.epicenergy.com.au)**